



ALOHA FREIGHT

POLAR FREIGHT

**Welcome to Aloha Freight's
New Customer Web Portal!**

ALOHA FREIGHT POLAR FREIGHT

Aloha Freight's customer web portal has been redesigned to provide the best visibility for your Hawaii and Alaska shipments!

The screenshot shows the 'Customer Portal' login interface. At the top, the 'ALOHA FREIGHT' and 'POLAR FREIGHT' logos are on the left, and navigation links for 'Home', 'About Us', 'Why Aloha?', 'Customer Portal' (highlighted with a red underline), 'Customer Tools', and 'Services' are on the right. Below the navigation bar is a dark blue header with the text 'Customer Portal'. The main content area features a login form with a blue 'Login' button at the top. The form includes fields for 'USERNAME' and 'PASSWORD' (with a toggle icon for password visibility), and a blue 'Submit' button. At the bottom of the form, a message reads: 'For any login issues, please send a message to [Portal Help](#). We will assist you as soon as we can with your issue.'

- Password Requirements
 - Modern password requirements for Aloha Freight and customer's security
- Easily Accessible Shipment Info
 - Easily accessible shipment listings and search from Home screen
 - Access to shipment milestones, documents, and photos
 - List 3 years of historic shipments
- Enhanced Search functions
 - **NEW:** Search across all categories simultaneously
 - **NEW:** Wider range of items to search for, including Quote Number, Overland Tracking Number, Shipper Name, Consignee Name
- Shipment visibility reports functions
 - Easily view and sign yourself up for shipment updates and reports, such as our Daily Shipment Status report, Advance ETA notice, Bill of Lading, Delivery Receipt.
- Quote and Pickup functions
 - **NEW:** easy creation and duplication of quotes and pickups
 - **NEW:** quotes automatically emailed for easier reference

ALOHA FREIGHT

POLAR FREIGHT

An updated password is required upon first login to the new portal. It must meet the requirements below.

You must change your password before proceeding.

Change User Password

New Password



Password must meet the following criteria:

- ✗ At least 10 characters
- ✗ At least 1 uppercase letter
- ✗ At least 1 lowercase letter
- ✗ At least 1 number
- ✗ At least 1 special character (e.g. !@#\$%^&*)
- ✗ No more than 2 sequential numbers in a row (e.g. 123, 789, 432, 1987)
- ✗ No more than 2 repeating characters

Confirm Password



✗ Passwords do not match

Reset Password

Back to Login

ALOHA FREIGHT POLAR FREIGHT

ALOHA FREIGHT
POLAR FREIGHT

[Home](#) [About Us](#) [Why Aloha?](#) [Customer Portal](#) [Customer Tools](#) [Services](#) [What's New](#) [Contact Us](#)

Customer Portal – Test Customer Demo Purpose

70849 Test Customer Demo Purpose, Compton ▾

Toggle Switch for
access to more
than one account,
if needed

Home

Reports

Quote

Pickup

Payment

AR Inquiry

Statement

Change Password

Logout

List Shipments (search by PRO Date)

If no dates selected, 3 years of shipment history will display.

START DATE

END DATE

List

Search Shipments

Search by PRO/Invoice #, Quote #, Consignee, Shipper, Shipper Reference #, Purchase Order #, or Advance Carrier Reference #.

SEARCH SHIPMENTS

Find

Get an online quotation.

Quote

Schedule a pickup.

Pickup

Pay invoices with a credit card.

Payment

Easy MENU access to:

- ✓ Reports
- ✓ Quote
- ✓ Pickup
- ✓ Payment
- ✓ AR Inquiry
- ✓ AR Statement
- ✓ Change Password

Quick HOME access to:

- ✓ List Shipments for selected timeframe
- ✓ Search for Shipments
- ✓ Quote
- ✓ Pickup
- ✓ Payment

ALOHA FREIGHT POLAR FREIGHT

New Search Enhancements!

Search From Home Screen or Shipment Listing

Search for:

- ✓ **Pro/Invoice#**
- ✓ **Quote# (NEW)**
- ✓ **Consignee name (NEW)**
- ✓ **Shipper name (NEW)**
- ✓ **Shipper Reference #**
- ✓ **Purchase Order #**
- ✓ **Advance Carrier Reference # (NEW)**

Searches across ALL shipment categories, so no need to select category (NEW)

ALOHA FREIGHT
POLAR FREIGHT

Home About Us Why Aloha? **Customer Portal** Customer Tools Services What's New Contact Us

Customer Portal – Test Customer Demo Purpose 70849 Test Customer Demo Purpose, Compton

Home

Reports

Quote

Pickup

Payment

AR Inquiry

Statement

Reset Password

Logout

List Shipments (search by PRO Date)

If no dates selected, 3 years of shipment history will display.

START DATE

END DATE

List

Search Shipments

Search by PRO/Invoice #, Quote #, Consignee, Shipper, Shipper Reference #, Purchase Order #, or Advance Carrier Reference #.

SEARCH SHIPMENTS

Find

Get an online quotation.

Quote

Schedule a pickup.

Pickup

Pay invoices with a credit card.

Payment

ALOHA FREIGHT
POLAR FREIGHT

Home About Us Why Aloha? **Customer Portal** Customer Tools Services What's New Contact Us

Customer Portal – Test Customer Demo Purpose 70849 Test Customer Demo Purpose, Compton

Home

← Back to Home

Shipment Inquiry

Search Shipments

Find

Print

Download

Jump to page: 1

PRO/Invoice #	Pro Date	Consignee	Shipper	Shipper Reference #	Purchase Order #	Pcs	Weight	Cube	Appt Date	ETA Date	Sail Date	Del Date
4454306	10/16/2024	Test Company	Test Customer Demo Purpose		71398624	2	42	4				
4454295	10/16/2024	Test Company	Test Customer Demo Purpose	14789632		2	1989	314				
4454284	10/16/2024	Test Company	Test Customer Demo Purpose		12369874	1	565	32		10/21/2024	10/16/2024	10/21/2024
3303241	06/02/2023	Test Company	Test Customer Demo Purpose		Pallet750	1	750	72	06/09/2023	06/08/2023	06/03/2023	06/09/2023
3303252	05/22/2023	Test Company	Test Customer Demo Purpose	14789632		2	1989	314	05/25/2023	05/20/2023	05/22/2023	
3303193	05/22/2023	Test Company	Test Customer Demo Purpose		12369874	1	565	32	05/25/2023	05/20/2023	05/20/2023	
3303134	05/22/2023	Test Company	Test Customer Demo Purpose		71398624	2	42	4	06/05/2023	05/31/2023		

Jump to page: 1



ALOHA FREIGHT

**Thank you for choosing
Aloha Freight!**